"With all the Resources I have"
Learning New Languages in Migrant Contexts (2026)

EU Speak Online Learning Course - Terms and Conditions

The EU Speak Moodle Self-Enrolment process for the Course titled **"Learning New Languages in Migrant Contexts"** ("With all the Resources I have - Learning New Languages in Migrant Contexts" or "the Course") will be available to anyone who has paid the Course registration fee from 11th May 2026.

"The Participant" refers to an individual (person) who has paid the registration fee and has Self-Enrolled (or has been manually enrolled by us) on the Learning New Languages in Migrant Contexts Course.

The online content for the Learning New Languages in Migrant Contexts Course will be made available to enrolled participants via the EU Speak Moodle from the beginning of Week 1, which is 20th May 2026 (01:00 UTC) until the Course is closed for access on 5th June 2026.

The Course includes access to the EU Speak Moodle based learning material for Learning New Languages in Migrant Contexts, 6 weeks content in Microsoft Sway format, reference resources in pdf format, and forum-based activities supported by Course Leads who are leaders in the field. The Moodle site can be found at https://moodle.eu-speak.net/ .

These terms apply to individual bookings. If you would like to make an organisational / group booking (or similar), please contact us by email at info@eu-speak.net before registering. Group and LESLLA members receive a 25% discount on the enrolment fee.

EU Speak accepts the $55 Course registration fee through an online payments page on the LESLLA website. Questions or issues specifically regarding the methods of payments / refunded transactions should be addressed to LESLLA directly by email at: leslla.org@gmail.com or via the contact form on their website https://www.leslla.org/ . If there are other problems, or questions about joining the Course please contact the EU Speak team by email at info@eu-speak.net .

The Course registration fee covers administration and technical services to be able to provide the online Course. The fee includes the enrolment key for access to the Learning New Languages in Migrant Contexts Course contents for the duration of the Course run, and an optional Course Completion certificate (in pdf format). Participants are not required to pay any additional charges.

The Course Self-Enrolment key is provided by email to the participant upon payment of the fee and provides access for this run of the Learning New Languages in Migrant Contexts Course only within the dates specified. If further Course runs are provided by EU Speak on other dates, a new, different Self-Enrolment key will be required for access to each Course run.

The participant agrees not to disclose or transfer his/her Course Self-Enrolment key or EU Speak Moodle account password to any third party or any other participant. Breach of this condition may result in immediate termination/suspension of the participant's Moodle account and enrolment from the Course.

If you wish to cancel your participation or no longer wish to join the Course, then you will be eligible to apply for a full refund within a 14 days cooling off period according to Consumer Contracts Regulations 2013. This condition applies only if you have not enrolled in the Course. If you wish to cancel after the cooling off period and can demonstrate that you have not used the self-enrolment

key to access the Course, a refund may be considered. Please contact us by email at info@eu-speak.net. Refunds which are granted will be processed by LESLLA, subject to a $5 administration fee.

Upon successfully completing the Course (demonstrated by answering a short quiz), a participant can claim the Certificate of Completion which will be provided by email in pdf format. A request for the certificate should be sent by email to info@eu-speak.net (please include your full name as you would like it to appear on the certificate). The individualised certificate will be sent to you by email at the latest within 7 days of the end of the Course, though we aim to send certificates within 7 days of a request being received.

All the core Course materials will be in text or Microsoft Sway form through the Moodle Online Learning Environment. There will be no video or live lectures. Participants may go through the Course materials at their own pace for the duration of their enrolment from the beginning of Week 1 until the course access ends.

The content for this Course is available in English, French Italian and Spanish. Participants may access the Course content in any of the available languages.

Participants can interact with one another through the international discussion forums. Participants may post in their own language, though the main languages of this Course's Leads are English and Italian.

Please note that the Course is facilitated by unpaid volunteers. These Course Leads will be available to initiate discussion and feed back to participants for the duration of the Course. Participants can contact Course Leads through Moodle messages, forums, or via email regarding assistance during their enrolment.

Participants who behave inappropriately or cause offence on the Moodle Online Learning Environment may be temporarily or permanently forbidden from posting to the Moodle forums, and in serious cases will lose enrolment / access to the Moodle Online Learning Environment depending on the severity of the matter (see the Netiquette online guidance document available on the Moodle).

Complaints can be made through email to info@eu-speak.net. These complaints will be responded to within 1 working day.

For assistance with technical issues relating specifically to the Course on the Moodle Online Learning platform please contact support@eu-speak.net by email.

Course participants' data and information are protected as per the Data Protection Act 1998 & GDPR (General Data Protection Regulation Act 2018) and they will be used only for educational purposes.

For our privacy policy please see the EU Speak Project website: https://research.ncl.ac.uk/eu-speak/

The participant is responsible for protecting their own username and password and for any activities or actions on the Moodle under their password.

These terms and conditions shall be directed by and interpreted by the laws of England and Wales. Disputes and claims arising shall be completely subject to the jurisdiction of the courts of England and Wales.